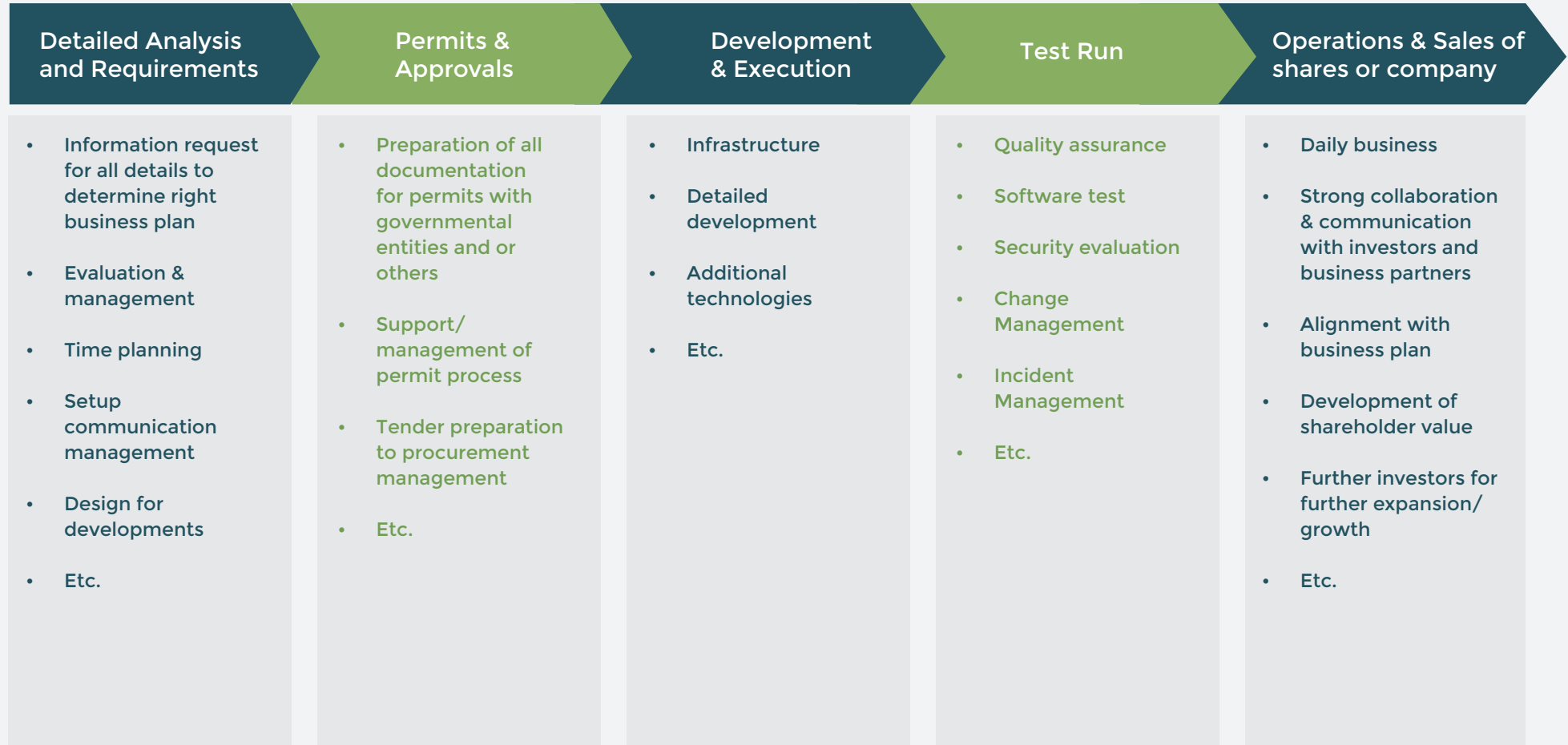


EXCELLENCE IN DELIVERY

MANAGEMENT & INVESTOR COMMUNICATION



CONTROLLING & QUALITY ASSURANCE MEASUREMENTS

RISK MANAGEMENT